

# Matthew C. Miller, MS CIS, BS PP

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[LinkedIn](#) | [Website](#)

## Business Technology Leader

Dynamic executive and business owner with extensive experience in Information Technology and Product Development. Proven track record of aligning technology solutions with business objectives to drive organizational success. Passionate about talent development and cultural transformation to foster unified, outcome-focused teams.

## Professional Experience

### Miller Technical Services - York, PA - [Website](#)

Founder / President

Nov 2023 - Present

- Operate a managed IT services business serving central/southeastern PA and the Baltimore-Washington D.C. area.
- Deliver comprehensive MSP services to small and medium-sized enterprises.
- Specialize in client-side (Mac/PC) technologies, network, compute (Windows/Linux), voice, cloud services and security.
- Proficient in Sophos and Cisco Firewalls, and PBXAct systems.
- Lead Microsoft 365 migrations from on-prem to cloud environments.

### Aquaphoenix Scientific - Hanover, PA

Vice President of Technology

May 2022 - Nov 2023

- Built high-performing teams for SaaS product and IoT divisions.
- Managed division P&L, driving growth through new product initiatives and cost-saving strategies.
- Led technology selection and implementation for UI/UX, backend, and AWS services
- Spearheaded development of next-gen IoT gateway and CaaS model.

### Sun Automation - Glen Arm, MD

Director of Technology

2018 - May 2022

- Influenced and integrated technology strategies across functional areas.
- Developed technology roadmaps in partnership with senior leadership.
- Managed IT operations, cloud migrations, and information security programs.
- Delivered ERP implementations and digital transformation initiatives.

**General Electric - Digital - Boston, MA**

Sr. Staff Technical Program Manager

2017 - 2018

- Led infrastructure project teams for Brilliant Factory initiatives, enhancing system integration.
- Managed design, delivery, and budget for IT operational technologies.

**General Electric - Power - Schenectady, NY**

Sr. Manager Digital Operations

2014 - 2017

- Established a global site infrastructure support team of 200+ personnel.
- Directed consistent infrastructure support to 180 sites across the Americas.

**General Electric - Water - Trevose, PA**

IT Project Manager

2012 - 2014

- Developed technology roadmaps and delivered software solutions for global field services.
- Managed offshore teams and evaluated new technology applications.

**General Electric - Water - Trevose, PA**

Global Operations Manager

2007 - 2012

- Led process improvement projects across multiple domains to enhance operational efficiency.

**Education & Certifications**

- Master of Science, Computer Information Systems (CIS), Boston University
- Bachelor of Science, Public Policy (PP), Pennsylvania State University
- SCRUM Master Certified, 2012

**Key Achievements**

- Developed a modular platform for the water treatment industry, enhancing service delivery.
- Delivered an IIOT solution to the corrugated industry with a \$120k annual ROI.
- Led Epicor ERP system implementation and business process redesign.
- Achieved \$7.4 million in network cost reductions through strategic initiatives.